



CIP/3418

27 December 2018

MR. DANIEL C. GO

President and CEO

MAA General Assurance Phils., Inc.

10th Floor, 1001 Pearlbank Centre

146 Valero Street, Salcedo Village

Makati City, Metro Manila

Through: Ms. Len V. Centeno

Quality Management Representative

Dear Mr. Go,

Certification to ISO 9001:2015

After your completion of the reassessment of your Quality Management System, Certification International Philippines, Inc. hereby awards *MAA General Assurance Phils., Inc.* a Certificate of Registration to ISO 9001:2015. The Certificate is valid from 27 December 2018, with the following scope:

“Provision of non-life insurance policies.”

Your ISO 9001:2015 Certificate is valid until 26 November 2021, subject to satisfactory results of semi-annual surveillance audits. The further extension of your Certificate after this period will be based on your effective conformity to the requirements of ISO 9001:2015, as determined by a reassessment of your Quality Management System in its entirety. Please see attached surveillance audit schedule.

As a certified organization, you are required to maintain your Quality Management System and to comply with CI's Conditions of Certification, including the use of CI's Certificate of Registration and Certification Mark in accordance with CI Regulations Part 4 and Part 5 (copy enclosed).

The validation of the consistent implementation and effectiveness of your improvement actions on the non-conformities cited during the reassessment will be carried out on the first surveillance audit.

Congratulations on your accomplishments with the use of ISO 9001:2015 as an instrument for enhancing the competitiveness of your organization and for meeting your customers' needs and expectations. We look forward to a strong partnership that will maximize your organization's benefits from its certified Quality Management System.

Very truly yours,

CERTIFICATION INTERNATIONAL

RENATO V. NAVARRETE

Chairman and President

Encl: CI Regulation Parts 4 and 5